

User Access to Remote Access Portal

How to remote into your company computer from offsite:

1. Once permissions are granted go to <https://portal.alaricsupport.com/>. You will already have received an email with User Name and password.
2. Type in your user name (full email address) and password to log in.

(If you cannot remember this information or would like to change your password call Alaric Support at (225) 673-8868)

3. Select “Computers” from the left menu.
4. Double Click the computer you would like to remote into.
5. Popup Blocker for your browser must be turned off.
6. Select “Remote Access” on the right side menu.
7. If asked to download a launcher; allow it. When asked to Change Application click Yes.
8. Once this is complete, the computer’s screen will popup and you will have full access to your computer.

ALARIC SUPPORT LLC

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